

Travel & Stay with Safety

COVID-19 RECOVERY
& 2020 OPENING PLAN

Eleftheria Lindian Studios I & II

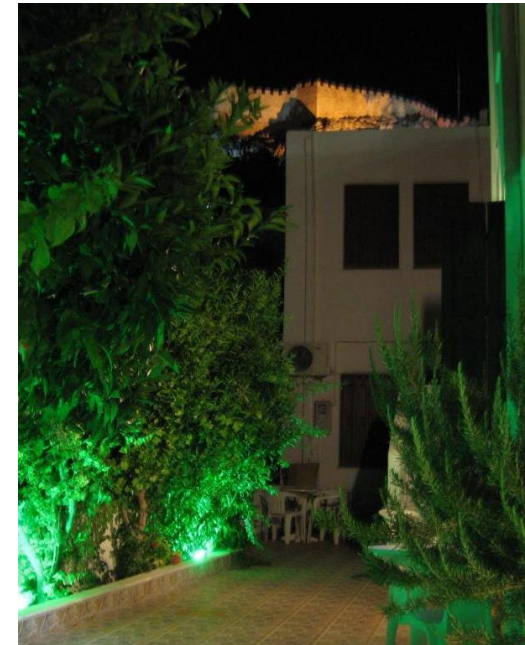
At Eleftheria Lindian Studios, Guest & Staff health, safety and security have been values of great importance since our very first day of operation.

As Greece recovers from the recent COVID-19 pandemic which has affected the whole universe, we are currently working on the next day and the hotel openings taking into consideration new habits and rules that everyone should follow from now on.

Following government restrictions and recommendations, we have implemented our internal H&S protocol in order to guarantee our Guests' and Associates' health and safety.

Travelers are strongly recommended to travel insurance coverage including COVID-19 management (medical examination, laboratory diagnosis, hospitalization and transportation costs in a healthcare facility, coverage for extended stay due to quarantine) or isolation and rehab.

Just Travel & Stay with Safety!



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1. Welcome



Our Front Office Team is perfectly trained to welcome and guide you.



We have a “Health First” Ambassador whom you may contact should you have any enquiry about our H&S processes or require medical assistance about Covid-19.



Social distancing is expected at all times.



Room Key will be sanitized and placed in a protective case.

1. Welcome



You are strongly encouraged to avoid using cash



Check-in time will be at 15:00 and check-out time at 11:00 in order to secure proper room cleaning and disinfection

2. Stay



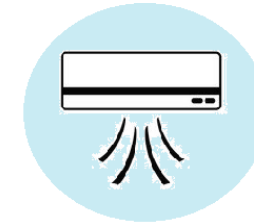
Non-essential items such as decorative pillows, stationery, magazines will be removed for your own safety



Accommodation capacity will be monitored constantly



Maintenance in rooms will be carried out upon call and only when guests are not in room



Fan mode is not recommended.

3. Clean



- ☑ Our rooms provided to our guests will be properly cleaned and disinfected.
- ☑ Room cleaning will be provided only upon request.
- ☑ We are adhering to a strict cleaning & sanitization schedule using selected and certified products by globally acclaimed suppliers.
- ☑ Our guests are encouraged to use only their room's WC
- ☑ Public areas will be frequently cleaned and sanitized
- ☑ Linen and towels is cleaned at temperatures 70-90°C (158-194°F) and ironed at high temperature.

3. Clean



- ☑ Towels will be individually packaged
- ☑ There are hand disinfection station in public areas and hand sanitizers in each room
- ☑ Uncommon room cleaning during of accommodation, except at guest's request
- ☑ No daily change of linen and towels, only at guest's request

4. Staff



Our valuable personnel have attended COVID-19 training lessons and have been provided with training certifications by a reputable H&S Organization, a strategic partner of HHC.



Our Staff will be examined by an occupational health doctor



Our Staff will make use of Personal Protective Equipment at all times.

4. GDPR

For purposes of public health protection actions, the manager of the accommodation must keep a record of the staff and all guests - name, nationality, date of arrival and departure, contact details (address, telephone, email) - In this way it will be possible to communicate with close contacts in the event of a COVID-19 impact, which may be identified afterwards.

Paying attention to the General Data Protection Regulation (GDPR), all visitors are informed that a file will be kept for reasons of public health protection



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